

We are proud to announce a new service available to any office with at least one server. It's called Remote PC Assistance.

We first need to schedule an office visit to install the software on a server. Then software needs to be installed on every workstation.

For security reasons, we can only connect from our office and someone must be at the computer to authorize the connection.

Of course we will not be able to fix all problems this way. If your computer can not get on the internet, an office visit may be necessary.

Some things we can do are:

- Configure or check email settings
- Setup printers
- View an error message on your screen
- Perform most cleaning tasks.
- Install updates and software
- Change security settings.
- And more...

Reduces need for office visits

\$40/hour, 1/2 hour minimum

Much Quicker Response time

\$100.00 setup flat rate (most offices)



▶ Remote PC Assistance

▶ BENEFITS

- Lower hourly cost
- Quicker response time
- Some problems can be fixed in minutes

▶ FEATURES

- You can watch and ask questions
- No need to wait for someone to come in
- Can usually be done within 24 hours
- Appointments can be made
- Updates can be done also

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